
From: [REDACTED]@cityofberkeley.info]
on behalf of [REDACTED]@cityofberkeley.info> [REDACTED]@cityofberkeley.info]
Sent: 1/26/2021 4:27:32 PM
To: [REDACTED]@onemedical.com
Subject: Berkeley - OM partnership concerns

Good morning Andrew,

Thank you for meeting with us yesterday to discuss vaccine distribution. As you heard in that meeting we have significant concern with the inability of many Berkeley people to get vaccine appointments through OM. Our public health department heard many complaints from people who we sent the sign up link to who couldn't get an appointment. I heard several complaints from two City Council members of the same nature.

It is critical that people who we send an appointment link to can get an appointment with OM in Emeryville quickly. Even if the appointment is two weeks out, being able to schedule it is crucial. I thought we were clear and all agreed that after last Friday all doses sent to OM were to be reserved for people identified by the City of Berkeley. If we send 400 more doses of vaccine to OM and 400 appointment links to Berkeley residents then those 400 people need to be able to sign up promptly and painlessly and get on the schedule. Given what has transpired I do not have confidence that is happening and I am sufficiently concerned that I am reaching out to other potential partners. I hope that we can work through it and get completely aligned on Wednesday and move quickly through 160 shots a day at OM for Berkeley residents identified by the City.

Thanks,

[REDACTED]

Deputy City Manager
City of Berkeley